

## TAKWIM HARI MESRA PELANGGAN MQA 2021

| BULAN     | TARIKH     |
|-----------|------------|
| FEBRUARI  | 4/2/2021   |
|           | 18/2/2021  |
| MAC       | 4/3/2021   |
|           | 18/3/2021  |
| APRIL     | 8/4/2021   |
|           | 22/4/2021  |
| MEI       | 6/5/2021   |
| JUN       | 3/6/2021   |
|           | 17/6/2021  |
| JULAI     | 1/7/2021   |
|           | 15/7/2021  |
| OGOS      | 5/8/2021   |
|           | 19/08/2021 |
| SEPTEMBER | 2/9/2021   |
|           | 23/9/2021  |
| OKTOBER   | 7/10/2021  |
|           | 21/10/2021 |
| NOVEMBER  | 11/11/2021 |
|           | 25/11/2021 |

**NOTA:**

1. URUSAN PERBINCANGAN DAN PERUNDINGAN BERKAITAN PERKHIDMATAN MQA AKAN DILAKSANAKAN SECARA DALAM TALIAN BERDASARKAN PENETAPAN JANJI TEMU MELALUI SALURAN BERIKUT:  
<https://www.picktime.com/HariMesraPelangganMQA>
2. KAEDAH PELAKSANAAN ATAU TARIKH YANG DIJADUALKAN ADALAH TERTAKLUK KEPADA PERUBAHAN ATAU PINDAAN BERDASARKAN PENGUMUMAN MQA DARI SEMASA KE SEMASA.

## 2021 MQA CLIENT'S DAY

| MONTH     | DATE                     |
|-----------|--------------------------|
| FEBRUARY  | 4/2/2021<br>18/2/2021    |
| MARCH     | 4/3/2021<br>18/3/2021    |
| APRIL     | 8/4/2021<br>22/4/2021    |
| MAY       | 6/5/2021                 |
| JUNE      | 3/6/2021<br>17/6/2021    |
| JULY      | 1/7/2021<br>15/7/2021    |
| AUGUST    | 5/8/2021<br>19/08/2021   |
| SEPTEMBER | 2/9/2021<br>23/9/2021    |
| OCTOBER   | 7/10/2021<br>21/10/2021  |
| NOVEMBER  | 11/11/2021<br>25/11/2021 |

### NOTES:

1. DISCUSSION AND CONSULTATION RELATED TO MQA SERVICES WILL BE CONDUCTED ONLINE BASED ON APPOINTMENT THROUGH THIS CHANNEL:  
<https://www.picktime.com/HariMesraPelangganMQA>
2. IMPLEMENTATION METHODS OR SCHEDULED DATES ARE SUBJECT TO CHANGE BASED ON MQA ANNOUNCEMENTS